

Lippincott Procedures

Login Details



URL: <http://procedures.lww.com>

ADMINISTRATOR CREDENTIALS:

Username: **herman@usm.my**

Temporary password: **Covid19**

Training Materials and Tutorials

Posters, e-mail templates, and Power Point presentations:
<http://lippincottsolutions.com/solutions/lnps/customer-resources>

Training Videos: https://procedures.lww.com/lnp/help/lnp_help.jsp#training

Instructions: https://procedures.lww.com/lnp/help/lnp_help.jsp

Lippincott Procedures Mobile App

Lippincott Procedures offers free apps for all users associated with a subscribing Lippincott Procedures institutional account.

- They must have at least a general username and password assigned to them in order to access the app, or be able to access the product from within your facility's IP range at least once a month.
- Username and passwords are required to access the testing and checklist evaluation functions available in the app.

HOW DO I GET ACCESS?

1. On your Apple, Android or Kindle device, go to the app store and search for "Lippincott Procedures". The download from the store is free.
2. Once you download the app, it will ask you to enter your Lippincott Procedures username and password. Alternately, you can choose the option to authenticate via IP authentication.

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NOTE: If you wish to access the app when offline, remember to switch the "Keep me logged in" button to "On".

For more information: https://procedures.lww.com/lnp/help/lnp_help.jsp#app

System Requirements

SUPPORTED WEB BROWSERS:

Internet Explorer 8 or higher
Microsoft Edge
Firefox (current and previous 3 versions)
Safari (current and previous versions)
Google Chrome (current)

SUPPORTED MOBILE WEB BROWSERS:

iPhone with iOS 7 OR GREATER
iPad with iOS 7 OR GREATER
Android Devices with 4.4 or higher

URL INFORMATION FOR FIREWALL/PROXY ADMINISTRATORS

Wolters Kluwer recommends that you allow all users to connect to all *.lww.com and *.wkhpe.com domains, to ensure uninterrupted access for users. If that is not possible, we recommend that you allow access to the following service URLs, depending on which products you subscribe to.

DOMAIN NAMES TO ALLOW/TRUST:

- *.lww.com
 - procedures.lww.com
 - dr-procedures.lww.com
 - images.procedures.lww.com
 - images.dr-procedures.com
 - downloads.lww.com
 - unavailable.procedures.lww.com
 - www.lww.com
 - advisor.lww.com
 - competency.lww.com
 - ceconnection.lww.com

Lippincott Procedures

- lpdtoolkit.lww.com
- lpd.lww.com
- lns-media.lww.com
- .wkhpe.com
 - procedures.wkhpe.com
 - dr-procedures.wkhpe.com
 - images.procedures.wkhpe.com
 - images.dr-procedures.wkhpe.com
 - advisor.wkhpe.com
 - lpdtoolkit.wkhpe.com
 - competency.wkhpe.com
 - lns-media.wkhpe.com
- wolterskluwerhealth.d2.sc.omtrdc.net (Omniture Web Analytics)
- mobile-app users that have proxy-based access to the internet:
 - *.flurry.com
 - *.appcelerator.com

NETWORK TRAFFIC BETWEEN LNS PRODUCTS AND YOUR NETWORK

All network traffic from LNS products to your network should be in response to requests which users have generated. Please whitelist/allow all traffic without caching to the IPs: 69.84.140.124 and 69.84.140.125.

To ensure proper delivery of email, customers are encouraged to explicitly whitelist email domains: wolterskluwer.com, lww.com, wkhpe.com.

FREQUENTLY ASKED QUESTIONS

<http://lippincottsolutions.lww.com/solutions/procedures/common-questions.html>

Support Contact Information

OID SUPPORT

Email: support@ovid.com

Phone: Toll free and local phone numbers

LIPPINCOTT NURSING SOLUTION SUPPORT

Email: LNS-Support@wolterskluwer.com

Phone: 1-844-303-4860 (US Phone Number)